**Questions – SET1**

01. Which are the configurations do HAVE impact on email notifications sent to users?

a) workflow post functions

b) version configuration

c) custom events

d) permission schemes

e) saved filters

02. PKC is a Jira administrator of one site within your Atlassian organization. What can PKC do?

a) He can add other Jira admins to the site.

b) He can add other org admins to the site.

c) He can add admin users to roles on the site.

d) He can add non-admin users to the site.

e) He can add other admins to groups on the site.

03. A team frequently uses a filter to show issues from both a team-managed and a company-managed project. The filter query is shown: Project IN (NG, CLS) AND Resolution = Done AND status = Done .

Stories from the team-managed project unexpectedly dropped out of the filter.

Identify a possible root cause.

a) The Done status was renamed through the Statuses page.

b) The Done resolution was renamed in the team-managed project.

c) The Done resolution is no longer being set in the team-managed project.

d) The Done status was renamed in the team-managed workflow.

04. PKC is working on a story. All of a sudden, the links to all four tasks related to the story disappear. All issues, including the story and the four tasks, are tracked in multiple projects and are still accessible to PKC in the system.

Identify two possible explanations.

(Choose two.)

a) Link Issues permission was revoked for PKC.

b) The links to the tasks were deleted.

c) Issue linking was disabled globally

d) A security level on the tasks excludes PKC.

e) Browse Projects permission was revoked for PKC.

05. A team in your company requests for a new Jira project that fulfils the following requirements:

- Ability to work on issues in weekly iterations

- Allows the project administrators to create their own fields

The project should fulfil these requirements right after creation without the need to enable additional features. Which project should you create?

a) company-managed project with Kanban template

b) company-managed project with Scrum template

c) team-managed project with Kanban template

d) project with shared configuration

e) team-managed project with Scrum template

06. Your Jira instance has a Select List custom field named Application, which lists all the Atlassian offerings. You need to write a JQL query that shows all issues due within the next month for Jira, Trello, and Jira Align applications.

Which query will satisfy the requirement?

a) Application IN (Jira, Trello, "Jira Align") AND duedate >= startOfMonth(1) AND duedate <= endOfMonth(1)

b) Application IN (Jira, Trello, "Jira Align") AND (duedate >= startOfMonth(1) OR duedate <= endOfMonth(1))

c) Application IN (Jira, Trello, Jira Align) AND (duedate >= startOfMonth(1M) AND duedate<= endOfMonth(1M))

d) (Application = "Jira" OR Application = "Trello" OR Application = "Jira Align") AND duedate >= startOfMonth(1m) AND duedate <= endOfMonth(1m)

e) Application = "Jira" OR Application = "Trello" OR Application = "Jira Align" AND duedate >= startOfMonth(1) OR duedate <= endOfMonth(1)

07. Two teams have been working together in a single company-managed Software project. Now, they want to split their work into two distinct projects.

For each requirement, you must decide whether you can use shared schemes for the two projects or if unique schemes must be created.

Which three requirements allow for the use of shared schemes?

(Choose three.)

a) A different set of users should be able to assign issues.

b) The projects must send notifications from different email addresses.

c) The Affects versions field must be hidden for one of the projects.

d) A custom field must offer different options in one of the projects.

e) A sub-task issue type needs to be named differently in one of the projects.

08. Your management team needs to see a list of only those issues that were resolved in the previous week, from Sunday to Saturday. The list needs to be sent to them each week on Tuesdays. You plan to create a saved filter and filter subscription to do this.

Which JQL query will return the correct results?

a) resolved >= endOfWeek(-1)

b) resolved >= startOfWeek(-1) AND resolved < startOfWeek()

c) status changed TO Resolved BEFORE startOfWeek()

d) resolved >= startOfDay(-7) AND resolved < startOfDay()

e) resolved <= endOfWeek()

09. Which statement is true about Jira Cloud user management?

a) Approved domains always apply to all products on a site.

b) Invitation links are generated for all products on a site.

c) Default groups always apply to all products on a site.

d) Org admins can see all products on a site.

10. Currently, several groups and project roles are listed in every system event of the DEV Notification Scheme and should remain that way.

A new requirement states that when DEV issues move from the status Open to status Assigned, only Project Role (Managers) should be notified.

DEV project does not share any of its schemes. Identify the event that needs to be configured.

a) Custom event

b) Issue Moved

c) Issue Assigned

d) Work Started On Issue

e) Issue Updated

f) Generic Event

**Questions – SET2**

Top of Form

**1. Which three factors should you consider when deciding between Jira Cloud and Jira Server? (Choose three.)**

the ability to integrate Jira with a cloud-based source repository (e.g. Bitbucket)

the amount of time required for system administration

the availability of a REST API

the commercial apps you would like to use

the ability to integrate with an external user directory (e.g. company LDAP directory)

the number of workflows you will require

**2. You want to introduce Jira to your small non-profit organization.  
  
Since you are unsure of the optimal deployment option you have gathered some requirements:  
  
- You need to manage a team of up to 15 employees.  
  
- You need to be able to track a backlog of staff action items.  
  
- You want to easily visualize the progress of ongoing work.  
  
The solution must require minimal administration since your organization only has a part-time IT volunteer.  
  
What solution is most appropriate for your organization?**

Jira Service Desk Cloud

Jira Software Data Center

Jira Service Desk Data Center

Jira Core Server

**3. The marketing team has asked you to embed the trigger tab of an issue collector on several internal web pages and change its size, color, and text. They also want the ability to track which webpage finally generated the underlying feedback issue. You are not familiar with advanced issue collector configuration.  
  
Which type of developer should you contact for assistance?**

Groovy

JavaScript

Velocity

Python

SQL

**4. Your Jira has 25,000 active users across the globe using 100 projects with over a million issues.  
  
Another administrator has made a change to a field configuration scheme and you now need to re-index Jira.  
  
What would be the impact of rebuilding the index in the foreground?**

Issues will take longer to display during the re-index.

Database backups cannot be run until the re-indexing is complete.

The configuration change will not be applied until re-indexing is complete.

Searches using the field may show erroneous results.

All users will be locked out of Jira until re-indexing completes.

**5. The configuration details of an SMTP Mail Server of a Jira instance are shown below.**

**Table

Description automatically generated**

**The configuration hasn’t been changed in the last 24 months.  
  
Currently emails are no longer being sent and the failed notifications can be seen in the Mail Error Queue.  
  
What is the likely cause of the failure?**

Email volume has increased and the Timeout is too low.

The SMTP password has expired.

The user jira has no valid Jira license.

The database and/or server disk is full.

The Jira license has expired.

**6. Jan asked you to create a new Select List custom field called Department for his project MCAS. You created the field in the morning. In the afternoon, Jan notes that his Jira dashboard is not showing the field correctly. He asks to help him troubleshoot.  
  
View the Exhibit to see Jan’s entire dashboard.  
  
- The first gadget shows 26 issues in the project by Status.  
  
- The second gadget shows that there are three issues that have the new Department field set.  
  
- The last gadget shows “No Data Available”. The filter query for that gadget is “project=MCAS and Department is empty.”**

**Graphical user interface, application

Description automatically generated**

**Why does Jan’s gadget say “No Data Available”?**

The field is marked Optional in the Field Configuration.

Jan does not have the proper Browse permissions.

The field context on the Department field was not set to allow empty values.

You created the field Department but did not re-index the MCAS project.

The JQL query for the filter is not valid.

There is issue security on the issues.

**7. You are moving a workflow from your staging Jira instance to production. On importing the workflow, Jira notifies you that the post-functions will not be imported. Staging Jira is on version 6.4 and production Jira is on version 6.3.**

**Try Answering even though it is from DC – be logical in thinking   
Why did this happen?**

The apps installed on staging are not the same as on production.

The production and staging instances are using different versions of Jira.

You exported the workflow as XML instead of JW

Custom post-functions are not included in workflow export.

**8. You have planned, tested, and performed a Jira upgrade.  
  
The upgrade appeared to be a success; however, after several hours of use, your users are reporting significant problems and you decide to roll back.**

**Try Answering even though it is from DC – be logical in thinking  
  
Which two effects do you expect to see after the rollback? (Choose two.)**

Emails will automatically be sent out to tell people about the rollback.

New issues entered between upgrade and rollback will be lost.

The color scheme will be set back to default to indicate there was a rollback.

Jira will go back to the same schemes as before the upgrade.

Jira will need to be reconnected to other systems it was integrated with.

**Try Answering even though it is from DC – be logical in thinking**

**9. Your user directories are configured as shown:**

**Graphical user interface, text, application, email

Description automatically generated**

**The Active Directory administrators have just started the process of copying all the users from the old  
  
Company B directory to Company A directory. During this process, the group membership is being changed to allow for more fine-grained security control.  
  
A large number of migrated users complain that they do not have the correct new group memberships.  
  
Which configuration change should you perform?**

Reorder the directories so Company A is before Company

Enable the Crowd user directory.

Reorder the directories so the Jira Internal Directory is listed first.

Synchronize the Company A directory.

Disable the Company A directory.

Disable the Company B directory.

**10. After a recent upgrade to your Jira system, one of the apps your organization depends on is not working reliably.  
Try Answering even though it is from DC – be logical in thinking  
Which two methods can you use to debug and resolve this issue? (Choose two.)**

Ask the System Administrator for catalina.out logs and inspect for stack traces.

Ask the System Administrator to enable the SQL log.

Ask the System Administrator to set package com.atlassian to Trace logging level.

Ask the System Administrator to add the app to the logger.

Ask the System Administrator to set the logging level to FATAL on all package names, Under Logging & Profiling.

**Try Answering even though it is from DC – be logical in thinking**

**11. A team is complaining that their Jira project is slow to use. You are able to replicate the slow behavior by viewing and trying to edit one of their issues.  
  
Which logging option will help you or a system administrator to diagnose the problem?**

Use the Log Analyzer to get more information about the issue view process.

Configure Jira to record and log the JavaScript execution from the browser console.

Set the logging to DEBUG level on all packages causing activity for that issue.

Enable profiling globally, so the logs can be inspected for anomalies when viewing the issue.

**12. Max wants you to change the way the system fields Created or Updated are being displayed when viewing an issue.  
  
How can this be achieved?**

Adjust the Day Format in the Jira look and Feel configuration.

Adjust the jira.date.time.picker.java.format in the advanced settings configuration.

Adjust the jira.date.picker.java.format in the advanced settings configuration.

Adjust the Complete Date/Time Format in the Jira Look and Feel configuration.

Adjust the language and time zone preferences in Max’s user profile.

**13. Three team members have left the company and their issues need to be re-assigned to various -users.  
  
All of their issues are in the Marketing project which uses the Default Notification Scheme. The scheme has never been updated.  
  
How do you inform the new assignees about their re-assigned issues?**

Add an announcement banner to the marketing project to inform team members.

Perform a single bulk operation to mention all new assignees in a comment.

Add an announcement banner to each new assignee’s dashboard.

Perform bulk operations to re-assign the issues and notify the new assignees.

Use the Send email feature to inform the individual new assignees.

**14. Which time tracking configuration can be controlled on a global basis for all projects in Jira?**

which users or groups have the ability to log work on issues

whether time tracking fields are available on standard versus sub-task issue types

the default time unit on estimates when users don’t explicitly specify one

which users have the ability to edit or delete their own or other users’ worklogs

whether Original Estimate is required when creating issues

**15. A project manager wants to stay aware of the support requests that are being raised in his project.  
  
He wants to know if:  
  
- the team is able to handle the number of issues that are being raised in the project  
  
- there are team members who work on more than 2 issues at any given time  
  
- there are sets of issues that need significantly more time to resolve when compared to others over time Which three gadgets will show him the information he needs? (Choose three.)**

Activity Stream

Created vs. Resolved Chart

Two Dimensional Filter Statistics

Resolution Time

Labels

**16. Managers want to ensure that every issue in Jira always has an assignee.  
  
Which change will definitely meet this requirement?**

Update post functions to set the assignee appropriately at each workflow transition.

Set Default Assignee to Project Lead in every project.

Use components for automatic assignment in every project.

Make the assignee required on workflow transition screens.

Make the assignee required through field configurations.

Set the global option “Allow unassigned issues” to OF

**17. Your company will migrate to Jira. You plan to import with a CSV file.  
  
Which fields are required as CSV columns for your import?**

Project

Project, Summary

Summary

Project, Issue Type

Summary, Issue Type

**18. Issues were created in the first 15 days of this month.  
  
The Exhibit shows the JQL query he created.**

**Text, letter

Description automatically generated**

**Which statement about Sundar’s query is true?**

The query will not return the right set of issues because the parentheses are wrong.

The query will not return the right set of issues because lines 2 and 3 are wrong.

The query will return the right set of issues, but it is inefficient.

The query is well written and will return the right set of issues.

The query is valid, but it will not run without a Jira Marketplace app.

The query will not return the right set of issues because line 2 only is wrong.

**19. A team complains that many of their issues are in the Closed status, but do not have a resolution set, which causes problems with reporting. The project uses a single workflow.  
  
You want to set the resolution to Done on all existing issues in the Closed status.  
  
Which combination of workflow elements and a bulk operation will achieve this?**

- A temporary transition and a trigger - An Edit Issues bulk operation

- A temporary transition and a post function - A Transition Issues bulk operation

- A screen and the Resolution field - A Move Issues bulk operation

- A screen and a custom field - An Edit Issues bulk operation

- A temporary transition and a screen - An Edit Issues bulk operation

**20. Tom has asked you why the numbers returned by his searches are not right.  
  
He shows you three JQL queries:**

**Graphical user interface, text

Description automatically generated**

**How can you fix this?**

Change the query to project = “Cake Baking” and fixVersion ~ 1.1.0.

Change the query to project = “Cake Baking” and ( fixVersion is empty or fixVersion != 1.1.0 ).

Rename the versions so they do not contain periods.

Identify the missing issues and change the permissions so that everyone can see them.

Change the query to project = “Cake Baking” and fixVersion not in (1.1.0).